DAILY TOUR GENERAL INFO & TERMS 2024 GI-5

<u>RoyalStar</u> HAWAII





#1 Experience in the World: Grand Circle Island & Haleiwa

#7 Experience in the United States: Pearl Harbor Experience

<u>Daily Tour Suggested Retail Prices</u>: Are per person and includes tax, fees, admission / reserved tickets. Children are ages 3 – 11. Age 2 and under are free. Prices and contents are subject to change. Additional usage fee applies for some hotels. <u>Special Arrangement with 24 Hours Notice</u>: For wheelchair accommodations, refer to SP-GI.

Pearl Harbor Experience Tours / Time: Pearl Harbor Experience 7:00AM - 12:00PM, Deluxe 8:00AM - 4:00PM,

Ultimate 8:00AM – 5:00PM. <u>Closed on</u> New Year's Day (1/1/24), Thanksgiving Day (11/28/24), Pearl Harbor Remembrance Day (12/7/24), Honolulu Marathon (12/8/24) and Christmas Day (12/25/24). <u>For Security Measures</u>, bags are not allowed at the Arizona Memorial, but storage facilities are available at the Visitor Center for a nominal fee.

<u>Grand Circle Island Tour / Time</u>: 7:00AM – 4:00PM. <u>Closed on</u> New Year's Day (1/1/24), Thanksgiving Day (11/28/24), Honolulu Marathon (12/8/24) and Christmas Day (12/25/24).

<u>Pick-Up Times & Locations</u>: Please refer to Transportation Schedule SP-TS. Look for our "Deluxe Gold Motorcoach" or contact 808-983-7737.

<u>Deluxe Gold Motorcoaches Guaranteed</u>: for your comfort with onboard restroom, original video, mint & hand towelette service, handout and more!

<u>Top-Rated Drivers</u>: Make our deluxe tours like no other. Our highly qualified drivers provide an expertly narrated experience while sharing their Aloha!

Schedule, Route & Time: Are subject to change due to traffic and circumstances beyond our control.

Attire: Please dress casually and wear comfortable shoes for light walking. We also recommend you bring sunglasses and a camera.

<u>Smoke-Free / Consumables</u>: We offer a smoke-free environment and ask that all food and beverages be consumed before entering the vehicle.

Booking / Confirmation / Cancellation

<u>All Deposits / Payments</u>: are non-refundable and based on estimated final count, and are in effect of time of booking. Nonpayment subjects your reservation to cancellation. We accept cash, cashier's checks, company checks, ACH/wire transfers. Make checks payable to <u>Stars of Paradise Tours & Attractions</u>. Mailing Address: Stars of Paradise Tours & Attractions, Attention: <u>Reservations</u>, 2277 Kamehameha Highway, Honolulu, HI 96819-2309. We also accept Visa, Mastercard and Discovers credit cards for amounts up to \$10,000.

<u>Bookings (1 - 9 persons)</u>: Please book online at <u>RoyalStarHawaii.com</u>. Cancellations made less than 24 hours in advance and no shows will be charged the full amount.

<u>Bookings (10 – 99 persons)</u>: Call toll free at 1-800-334-6191 or in Hawaii at 808-983-STAR (7827) 7:00AM – 8:00PM Hawaii Standard Time or email at info@starofhonolulu.com. Confirmation requires a 10% deposit, 15 days prior 40%, 72 hours prior balance of 50%.

<u>Bookings (100 & over persons)</u>: Confirmation requires a non-refundable 10% deposit, 30 day prior 40%, 72 hours prior balance of 50%.

<u>Bookings for Series of Groups (totaling over 50 persons)</u>: Confirmation requires a non-refundable 10% deposit, 90 day prior 40%, 72 hours prior balance of 50%.

More Information

For full Info Materials: Visit <u>StarofHonolulu.com/travel-partners/informational-materials#rsh</u> Frequently Asked Questions: Visit <u>RoyalStarHawaii.com/faq</u>

Force Majeure

Royal Star Hawaii[®] shall not be liable for any delays or failure in performance or interruption of its services resulting directly or indirectly from any cause or circumstance beyond its reasonable control, including but not limited to, Acts of God and of war, strikes, adverse traffic or weather which curtails operations, labor disputes, postal delays, explosions, governmental order, regulations, failure of machinery, accidents, or other unexpected events prohibiting services. In no event shall Royal Star Hawaii[®] be held liable to Booking Party for the loss of profit or for other similar or dissimilar collateral or consequential damages whether based on breach of contract warranty or otherwise, exceeding the actual amount of consideration paid by the Booking Party.



