

**All-Inclusive Charter Tariff Prices:** Are approved by the Public Utilities Commission (PUC 1505-C) and subject to change without notice. There are no hidden costs including all applicable taxes. Parking/entrance fees will be charged. Your choice of enhancements are additional (i.e. baggage, driver guide).

**Charter Enhancements:** Perfect for your charter, add Orchid Lei @ the Airport by Hula Dancer to Cold Bottled Hawaiian Water. Full list available online.

**Special Arrangements:** For ADA compliant wheelchair lift and accessibility, refer to [SP-GI](#).

**Airport Pick-up Vehicle Arrival Time** for international is 1 hour, for domestic arrival is 30 minutes AFTER scheduled flight arrival.

**Upon Arrival with All Guests:** Call our dispatch at 808-832-5572 for your vehicle number and pick up location. It will take approximately 7 minutes for your vehicle to arrive after contact.

**Smoke-Free / Consumables:** We offer a smoke-free environment and ask that all food and beverages be consumed before entering the vehicle.

**Baggage / Lost & Found:** Baggage may be left on the vehicle for the duration of your charter segment or until you reach your final destination, whichever comes first. Royal Star Hawaii® is not responsible for any lost items. Charter parties should check for any items left on the vehicle before exiting. Charterer / customer shall be responsible for the cost to return found item (if applicable).

**Damage / Protection:** We retain the right to refuse any charter, or to require charterer to pay for security, additional fees, deposits, or any damage to vehicle.

**On-Time Guarantee®:** We are on time or first hour is free! Does not apply for charters **changed** after final confirmation. i.e. time, location, nor for charters which we specify potential delay at the time of confirmation.

### **Quote / Booking / Confirmation / Cancellation**

**All Deposits / Payments are non-refundable** and based on estimated final or minimum count, and are in effect of time of booking. Non-payment subjects your reservation to cancellation. We accept cash, checks, company checks, ACH/wire transfers. Make checks payable to [Royal Star Hawaii](#). Mailing Address: Stars of Paradise Tours & Attractions, Attention: [Royal Star Hawaii](#), 2277 Kamehameha Highway, Honolulu, HI 96819-2309. We also accept Visa, Mastercard and Discovers credit cards for amounts up to \$10,000.

**Online Quote:** Visit [RoyalStarHawaii.com/freequote](#) or email us at [sales@royalstarhawaii.com](mailto:sales@royalstarhawaii.com) and you will hear back from us within 24 hours, 7 days a week!

**Confirmation:** Upon receipt of 50% deposit, we will issue a Movement ID and reserve your vehicle(s) based on your request.

**Entire Fleet Cancellation of 6 or more vehicles:** Within 90 days prior 50%, 30 days prior 100%

**Entire Fleet Cancellation of 5 or less vehicles:** Within 30 days prior 50%, 15 days prior 100%

**Final Confirmation** is 15 days prior to charter date with FULL BALANCE on final; you can decrease fleet and hours without charge.

**Overage** time due to traffic conditions, customer changes or delays and other will be charged in 15 minutes increment and must be authorized and paid by the charterer. A 1.5% monthly finance charge shall be applied to all overdue balances.

### **More Information**

For full Info Materials: Visit [StarofHonolulu.com/travel-partners/informational-materials#rsh](#)

Frequently Asked Questions: Visit [RoyalStarHawaii.com/faq](#)

### **Force Majeure**

Royal Star Hawaii® shall not be liable for any delays or failure in performance or interruption of its services resulting directly or indirectly from any cause or circumstance beyond its reasonable control, including but not limited to, Acts of God and of war, strikes, adverse traffic or weather which curtails operations, labor disputes, postal delays, explosions, governmental order, regulations, failure of machinery, accidents, or other unexpected events prohibiting services. In no event shall Royal Star Hawaii® be held liable to Booking Party for the loss of profit or for other similar or dissimilar collateral or consequential damages whether based on breach of contract warranty or otherwise, exceeding the actual amount of consideration paid by the Booking Party.

AGREED & ACCEPTED:

Signature \_\_\_\_\_ Date \_\_\_\_\_ Print Name \_\_\_\_\_ Title \_\_\_\_\_ Group/Company Name \_\_\_\_\_

