

STAR OF HONOLULU CRUISES & EVENTS

Premier Cruise since 1957®

To: Tour Operator
From: Captain Richard Davison, V.P. Operations, C.S.O., Star of Honolulu Cruises & Events
Re: 2021 Cruise / Tour / Transportation Safety
Date: 8/15/20
Attached: 2021 Star Fleet Lineup



Star of Honolulu Cruises & Events has been offering “must do” tours in Hawaii for over 60 years, since 1957, with a reliable track record of the highest quality and safety standards. In the maritime business, safety is of the utmost importance. Our company’s total commitment to safety reflects our overall business philosophy of being a responsible member of the community and providing guests a total experience of Aloha.

- I. **FLEET:** Currently, our fleet consists of the “Star of Honolulu,” and the “Dolphin Star.” Both of our vessels are U.S. Coast Guard certified and our Captains are U.S. Coast Guard licensed.
- II. **CREDENTIALS:** In the past 60 plus years we have earned numerous awards for safety as contributing members of the maritime industry in Hawaii. Here are just a few examples:
 - 2007 A **Commendation** was awarded by Hawaii’s Governor Linda Lingle to the Star of Honolulu in recognition of its 50th anniversary and having “an important impact on (Hawaii’s) economy.”
 - 2011 The **Merchant Mariner of the Year** was awarded by the Navy League to Captain Richard Davison for his contribution to the branch of service that is the “lifeblood of Hawaii.”
 - 2014 Captain Wade Matsueda co-chaired the Hawaii Ocean Safety Team’s (HOST) subcommittee and was a key contributor in establishing **SOP #4-14 “Commercial Vessel Snorkel Safety.”**
 - 2015 The **Roger Murphy National Marine Safety Award** was presented by the Commandant of the U.S. Coast Guard to Captain Wade Matsueda for his contributions to improve commercial vessel snorkeling safety in Hawaii.
- III. **MARITIME INDUSTRY:** As a leading member of the maritime industry, we actively promote safety and vessel inspections. We have been featured presenters for U.S. Coast Guard Industry Day, and are key managers of the following committees, teams and advisory boards:
 - **Area Maritime Security Committee** Co-chair for AMSC, which bolsters the lines of defense of our Nation’s ports. Awarded AMSC of the Year for 2015.
 - **Industry Advisory Board** Co-chair for IAB committee of harbor users who advise the U.S. Coast Guard on safety issues.
 - **Hawaii Ocean Safety Team** Board of Directors for HOST, a non-profit organization that promotes stewardship of Hawaii’s waters and enhances ocean safety.
 - **Passenger Vessel Association** Board of Directors for PVA, a non-profit organization that secures a maritime operating environment for passengers and crew.



STAR OF HONOLULU CRUISES & EVENTS® FLEET: STAR OF HONOLULU® ★ DOLPHIN STAR®
Toll Free 1-800-334-6191 ★ Phone 808-983-STAR (7827) ★ Events 808-983-7884 ★ Fax 808-983-7780
StarofHonolulu.com ★ Dolphin-Star.com ★ StarsofParadise.com



MH 7.29.20

IV. SAFETY MANAGEMENT

1. **Zero tolerance of drugs and alcohol:** We have a zero tolerance policy for drugs and alcohol for Star of Honolulu Cruises & Events, Rock-A-Hula, Royal Star Hawaii Motorcoach Tours & Destination Services, Paradise Kitchen and Paradise Imaging. All employees must pass:
 - Pre-employment drug screen • Monthly random drug and alcohol testing • Post-accident drug and alcohol testing
2. **Vessel safety:** Star of Honolulu Cruises & Events operates only U.S. Coast Guard certified passenger vessels that comply with Title 46 U.S. Code of Federal Regulations, Chapters F, Marine Engineering, G, Document and Measurement of Vessels, H, Large Passenger Vessels, J, Electrical Engineering, K, Passenger Vessels, Q, Equipment Construction and Materials, S, Subdivision and Stability, T, Small Passenger Vessels, V, Marine Occupational Safety and Health Standards, W, Lifesaving Appliances and Arrangements, as well as Title 33 U.S. Code of Federal Regulations regarding Navigable Waters, and all crew members meet the standards of Chapters B, Licensing and Certification of Seamen, and P, Manning of Vessels, and the International Maritime Organization (IMO) "Standards of Certification, Training and Watchkeeping" as applicable to the service of their particular vessel. Note: We exceed U.S. Coast Guard safety standards in many areas.
3. **Security:** Under new T.S.A. security measures, access to our ships is closely regulated; only documented passengers, crew and persons authorized by the company may board.
4. **Weekly safety and maintenance inspections:** Members of the top management team, along with the Chief Captain and maintenance inspect each vessel on a regular, scheduled basis to ensure proper safety maintenance.
5. **Star Care® Program:** Our new program ensures the highest standards for safety and wellness of our guests and team members. Details of our COVID-19 response can be found online at StarofHonolulu.com/StarCare and DolphinStar.com/StarCare.

V. SAFETY TRAINING: We exceed U.S. Coast Guard requirements to provide crew training for safety, Aloha Spirit customer care, disability sensitivity, emergency situations and more. Note: Our internal manuals are confidential and proprietary.

1. **Extra safety measures:** We schedule an extra fully licensed Captain (beyond the U.S. Coast Guard requirement of one licensed Captain) onboard for added safety and security on the Star of Honolulu.
2. **Emergency squad:** We have an "E-Squad" aboard each cruise that are trained in first aid and CPR. In case of emergency onboard, managers are trained and authorized to handle situations in the best interest and safety of passengers and the vessels as well as "man overboard" rescue.
3. **Ships' officers:** All ships' officers are trained in advanced CPR including lifesaving automated external defibrillator (AED), first aid and advanced firefighting.

VI. INSURANCE: We are insured with all necessary Liability Insurance including "in water" coverage.

We hope that this letter demonstrates our community involvement, commitment to safety and excellence. We work to earn your continued trust and support for the benefit of our mutual relationship and prosperous future, daily! If you have any questions, please contact us.